



Online New Student Enrollment Frequently Asked Questions

- 1. Question:** I purchased a home with a Murrieta address, but the online registration system does not allow me to register in any of the schools. What is the problem?

Response: Welcome to Murrieta! Not all homes with a Murrieta postal address are zoned for the Murrieta Valley U.S.D. To find out which district your home address is zoned for please visit, [school locator online](#).

- 2. Question:** I have a student who is new to the district and has never been enrolled at any MVUSD school. What do I do?

Response: Parents/Guardians of new students must complete the [online registration process](#). This process is online and there is no need to visit a school site to enroll a new student. Required documentation details can be found [here](#).

- 3. Question:** My student completed their last school year here with MVUSD. Do I need to complete the online registration process for this school year?

Response: No. Your student is already enrolled. Every year, parents/guardians must log on to their [Parent Portal](#) account and complete the yearly data and document confirmation process before the first day of school (8/10). This process confirms your student's information and verifies student contacts for placement into classes. If you do not have an Aeries Parent account, please contact your [school](#) site for assistance.

- 4. Question:** My student was enrolled but did not finish the school year with MVUSD. Do I need to complete the online registration process again?

Response: It depends. The best way to verify your student's enrollment status is to log into/access your Aeries Parent account and see if your student is visible to you. If the student is not visible, or if you do not have Aeries Parent access, then please call your [school](#) site for assistance and ask for your student's enrollment status.

5. Question: *My student was enrolled last school year and finished the year in Transitional Kindergarten (TK) with MVUSD. Do I need to register them for kindergarten this year?*

Response: No. If your student was enrolled and ended the school year in one of our TK programs, you do not need to complete the online registration process. If you log in to complete the yearly document confirmation process and do not see your kindergarten student in your Aeries Parent account, please call your [school](#) site for assistance.

6. Question: **My student was in the district’s preschool program last year. Do I have to re-enroll them for TK or Kindergarten?**

Response: Yes. Required documentation for school enrollment changes once students reach the Transitional Kindergarten (TK) and Kindergarten (K) level. Documents such as immunizations, proof of residency and health exams are required. As such, former preschool students are considered new students and must complete the [online registration process](#).

7. Question: **How do I know if my student’s enrollment is complete.**

Response: You will receive an email confirmation from Aeries directing you to set up an Aeries parent portal account. If the registration is incomplete, you will receive an email from ‘Centralized Registration’ regarding missing documents. Students are not fully enrolled until all required documents are submitted online.

8. Question: **I completed the online registration process and added all my required documents. Where can I find out if the documents were received and if my registration is now complete?**

Response: Once all documents are received, an email confirmation from Aeries directing you to set up an Aeries parent portal account will be sent. If the registration is incomplete, you will receive an email from ‘Centralized Registration’ explaining what is incomplete. Please know students are not fully enrolled until all required documents are submitted online.

9. Question: My student is a transfer from another district. My home district approved the transfer, what is the next step?

Response: Students who are released from their home district to attend MVUSD must go through the transfer process that starts from the home district. Once the home district releases a student, they send their approval and information to MVUSD. This process can take anywhere from a few days to weeks. MVUSD then, reviews the approval and will directly contact the parents/guardians for the next steps. Please continue to monitor your email for next steps.